ST. JOSEPH'S TRAINING COLLEGE, MANNANAM

ANALYSIS OF STUDENT SATISFACTION SURVEY 2021-22

Admission and Orientation

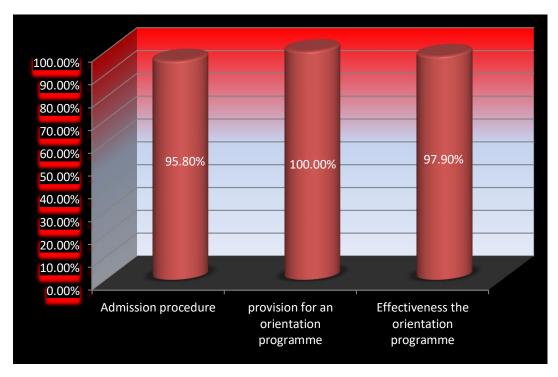


Figure 1: Percentage of student satisfaction with regard to admission and orientation provided

Teaching learning process

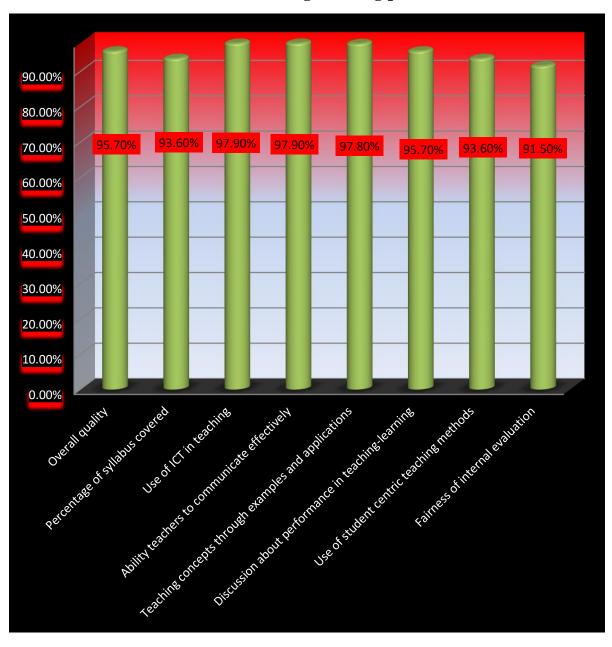


Figure 2: Percentage of student satisfaction with regard to teaching-learning process.

Student Support

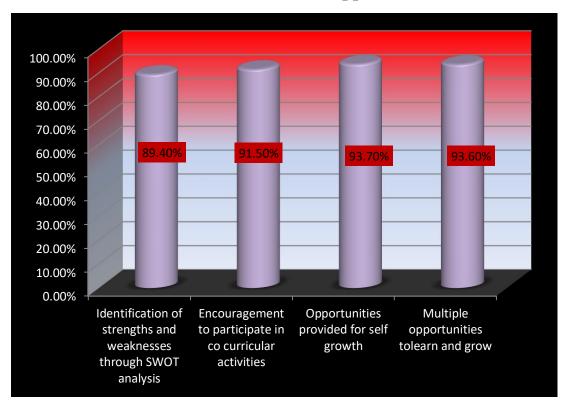


Figure 3: Percentage of student satisfaction with regard to student support

100.00% 90.00% 80.00% 70.00% 60.00% 50.00% 40.00% 30.00% 20.00% 10.00% 0.00% Library **ICT** facilities **Functioning** Facilities for General General facilities sports and offered in infrastructure of the college teaching cultural college facilities office learning

Institutional facilities and climate

Figure 4: Percentage of student satisfaction with regard to institutional facilities and climate.

activities

Findings and Conclusions based on Students' Satisfaction **Survey 2021-22.**

climate of the college

Feedback was collected from the students of outgoing batch to understand about their satisfaction regarding the infrastructure of the institution and course outcome. The collected data was analysed under four heads- admission and orientation, teaching learning process, student support and institutional facilities and climate. The analysis revealed the following matters:

Admission and Orientation

• Students were highly satisfied (95.8%) with the transparency of the admission procedure. It is because of the fact that the administrative staff and teachers gave them proper guidelines regarding the admission procedure. This helped them to reduce the stress during the admission period.

• All students (100%) agreed the provision of orientation programme in the beginning of the academic year and the students were highly satisfied (97.9%) with the effectiveness of this orientation programme. Based on the suggestions from students the institution is making changes every year. In the previous year every students (100%) were of the opinion that the orientation programme was highly effective, but this year a small group of students(2.1%) were not so much satisfied with the effectiveness of the programme. Definitely this will be considered and will make necessary changes in the coming academic year.

Teaching learning process

- Most of the students (95.7%) are highly satisfied with the overall quality of teaching learning process.
- Also they are of the opinion that syllabus was properly covered during the allotted time. Even if Covid Pandemic affected classes in between, we managed it through online classes.
- 97.9% students are of the opinion that ICT is properly using in teaching learning process.
- Almost all students (97.9%) agrees with the ability of teachers to communicate effectively. Also they (97.8%) agree the fact that teachers are teaching concepts through examples and applications.
- Most of students (95.7%) agreed the fact that their performance in teaching learning was properly discussed with them and they were highly satisfied with that.
- More than 90 percentage of students (93.6%) agreed that teaching methods are student centric. But a small percentage of students are disagreeing with that opinion. Definitely that will be considered and will make necessary modifications.
- Most of students (91.5%) are satisfied with the fairness of internal evaluation, but a small group is not that much happy with that. Definitely it will be taken into account and will take proper steps to ensure the transparency of internal evaluation

Student Support

• The analysis revealed that the strengths and weaknesses of the students are properly identified through SWOT analysis. But the satisfaction of the students with regard to SWOT analysis was a little bit less (89.4%) when

- compared to other aspects. Teachers have to be more keen and careful in the coming years in identifying the strengths and weaknesses of students.
- It is also revealed that students were highly encouraged to participate in co curricular activities (91.5%) and they were highly satisfied (93.7%) with the opportunities provided to them like social extension activities, practice teaching, community living camp and tour which helped for self growth.
- Also they are highly satisfied (93.6%) with the multiple opportunities to learn and grow provided to them by the college. But still there are provisions to add up more activities for the growth of students.

Institutional Facilities and Climate

- The high score of satisfaction(97.9%) about the library facilities reveals that students are highly satisfied with the library facilities provided in the college.
- Also students are highly satisfied (93.6%) with the ICT facilities offered in the college and the facilities provided for sports and cultural activities.
- College offers free wi fi facilities to students and teachers, uses projectors and smart TV's for teaching learning process and students are highly satisfied(97.9%) with such facilities. An edu theatre and e content development studio is also opened for students this year.
- With regard to the functioning of the college office, students are highly satisfied (95.8%) and they are highly satisfied (93.7%) with the general teaching learning atmosphere of the college.

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