

ST. JOSEPH'S TRAINING COLLEGE, MANNANAM
ANALYSIS OF STUDENT SATISFACTION SURVEY 2019-20
Admission and Orientation

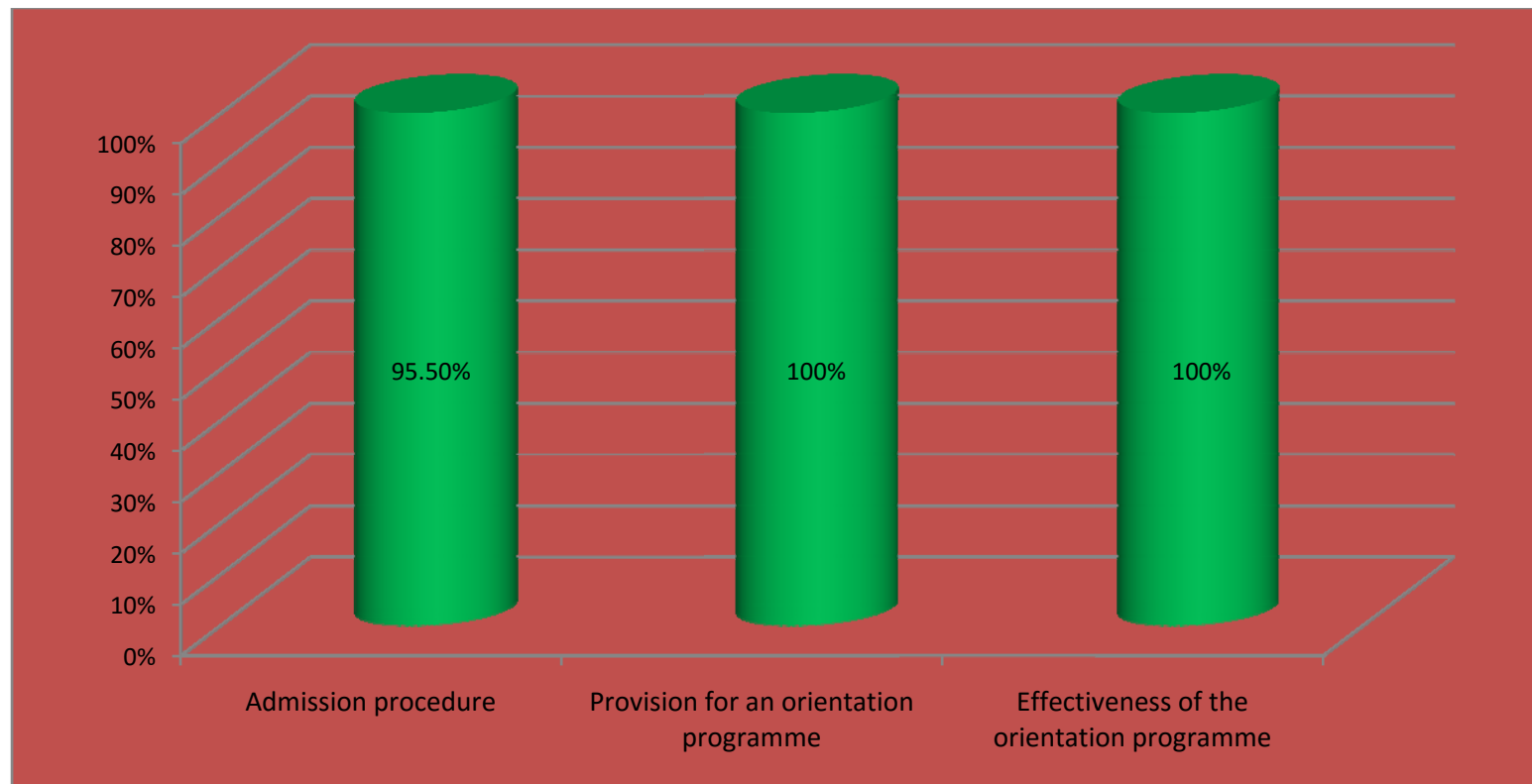


Figure 1: Percentage of student satisfaction with regard to admission and orientation provided

Teaching learning process

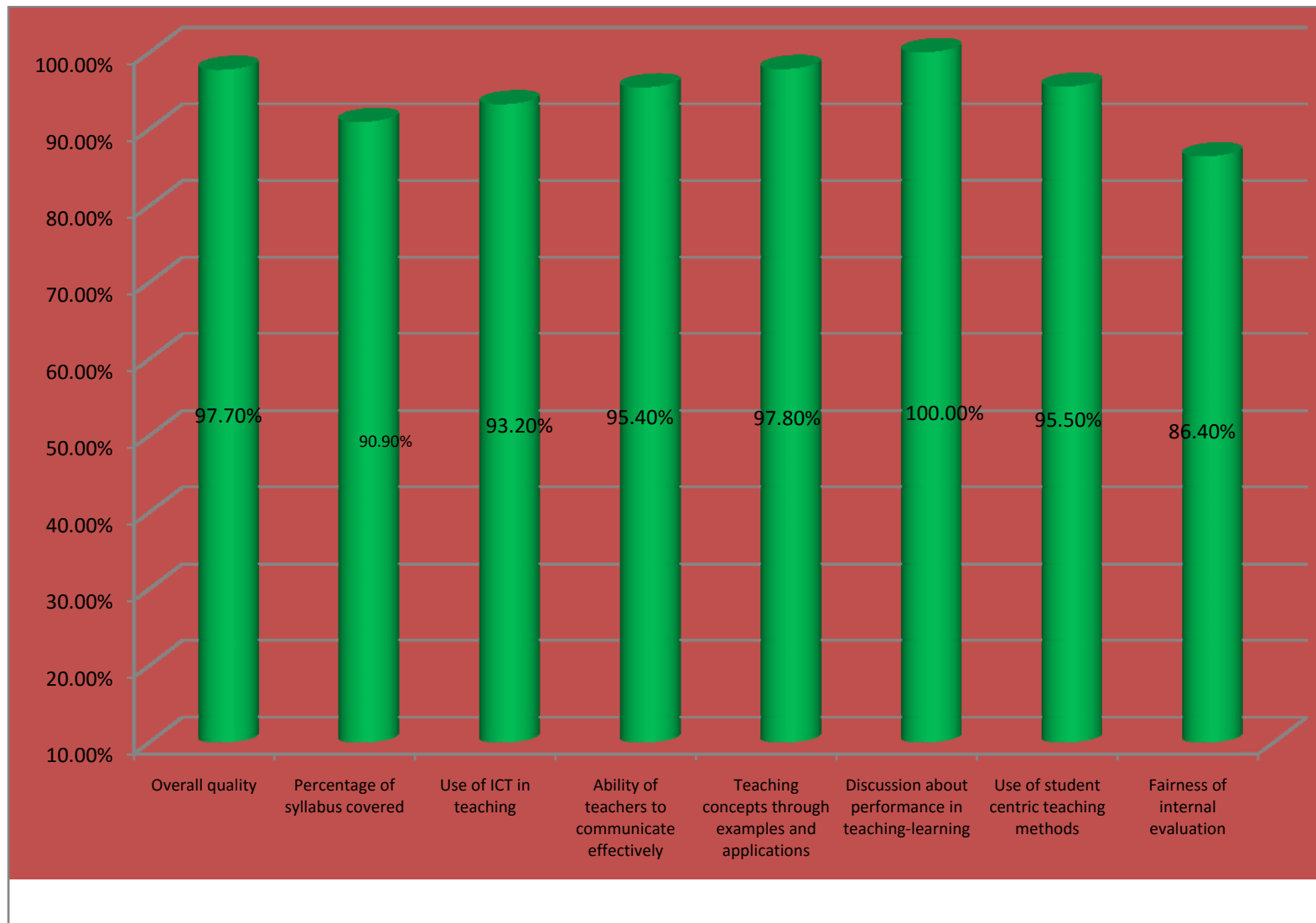


Figure 2: Percentage of student satisfaction with regard to teaching- learning process.

Student Support

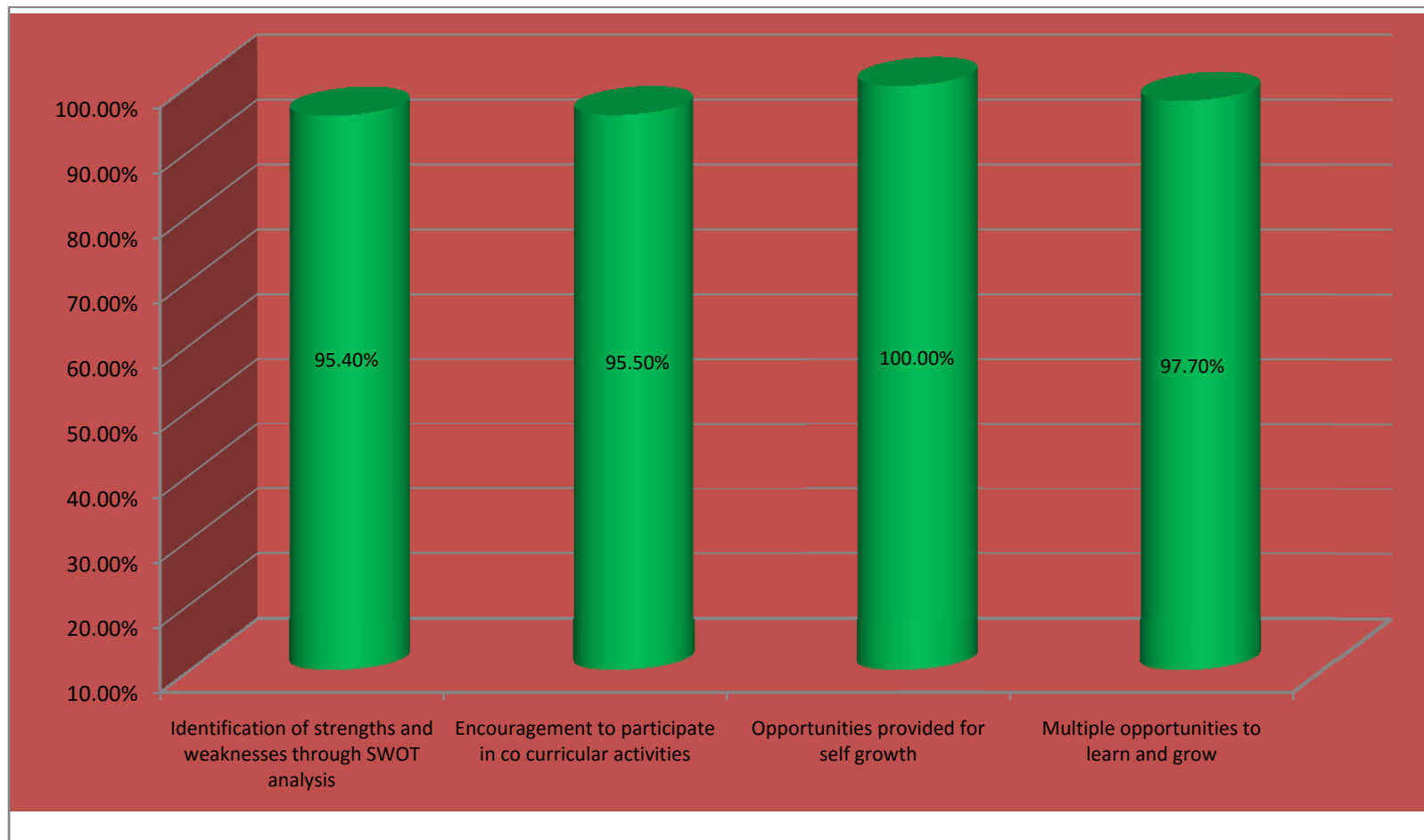


Figure 3: Percentage of student satisfaction with regard to student support

Institutional facilities and climate

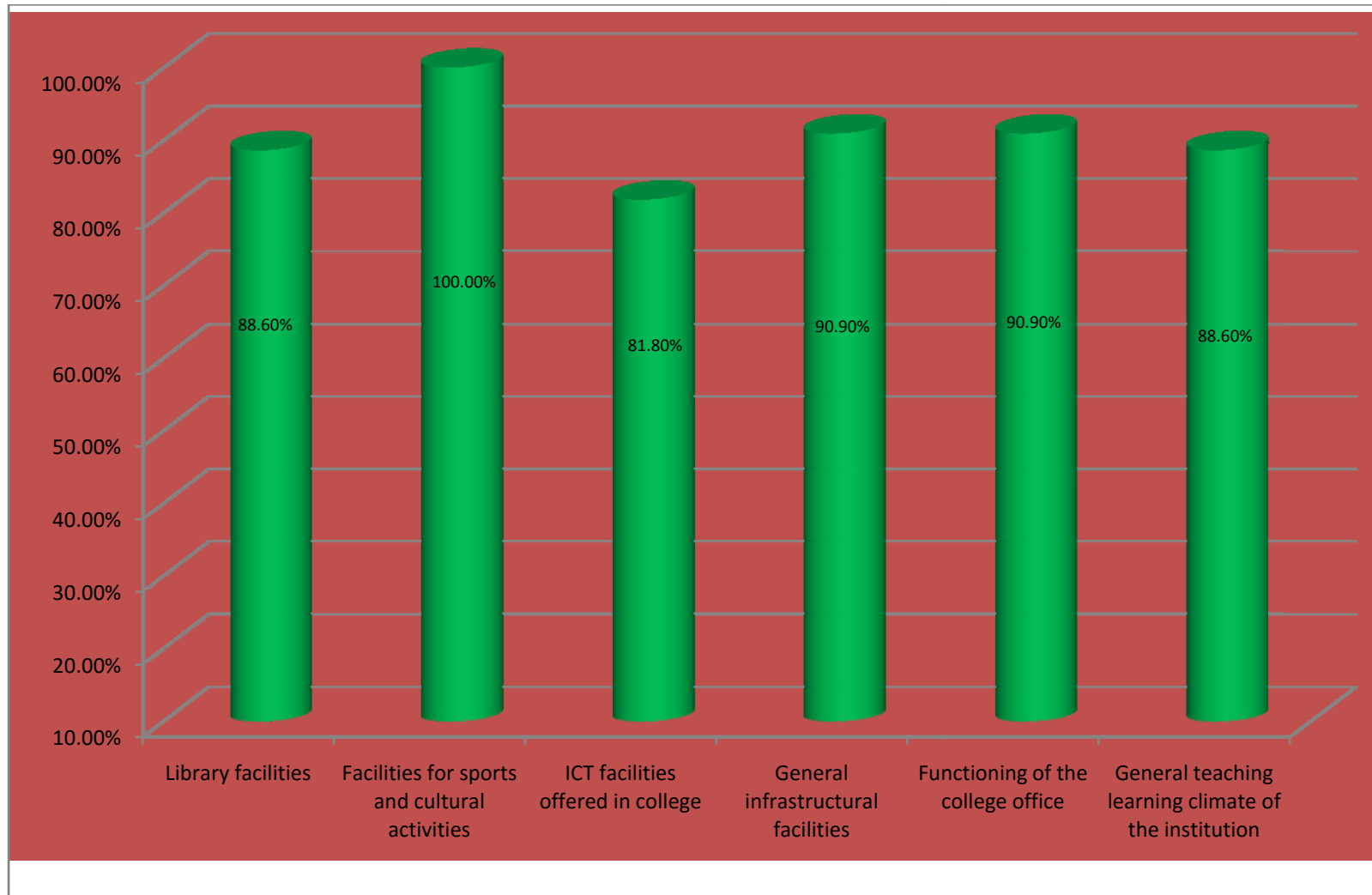


Figure 4: Percentage of student satisfaction with regard to institutional facilities and climate.

Findings and Conclusions based on Students' Satisfaction Survey 2019-20

In order to know about the students' satisfaction regarding the admission and orientation, teaching learning process, institutional climate, infrastructural facilities and student support, feedback was collected from them and analysed. The analysis revealed the following things.

Admission and Orientation

- Most of the students (95.5%) were satisfied with the admission procedure. This higher score of satisfaction reveals that they didn't feel much difficulty with the admission procedure. This is because of the proper guidance and assistance provided to them by the administrative staff and the transparency maintained in the admission procedure.
- All students (100%) agreed upon the provision for an orientation programme in the beginning of the academic year.
- Also, all the students (100%) agreed that the orientation programme was totally effective. In the previous year a few students were not fully satisfied with the orientation programme and based on their feedback we modified our programme. This cent percentage satisfaction reveals that our efforts were fruitful.

Teaching Learning Process

- Students are highly satisfied (97.7%) with the overall quality of teaching learning process.
- They are of the opinion that more than 90% of the syllabus was covered on time. Due to flood and Covid 19 pandemic we have lost many working days during the academic year and it slightly affected the completion of syllabus on time even if we managed it through online classes.
- They are highly satisfied (95.4%) with the ability of the teachers to communicate with them properly and the use of ICT (93.2%) in teaching learning process.
- The high percentage score regarding the student centric teaching methods (95.5%) and the use of examples and illustrations (97.8%) reveals that they are highly satisfied with it.
- All of them (100%) are of the opinion that their performance was discussed with them properly.
- Even if there is a high level of satisfaction (86.4%) regarding the fairness of internal evaluation system, it is revealed that a minority of students are not so satisfied with that. It will be examined in detail and necessary steps shall be taken to rectify the mistakes if any.

Student Support

- The feedback reveals that the strengths and weaknesses of students were properly identified through SWOT analysis and the students were highly satisfied (95.4%).
- It is also revealed that students were highly encouraged to participate in co curricular activities (95.5%) and they were fully satisfied (100%) with the opportunities provided to them like social extension activities, practice teaching, community living camp and tour which helped for self growth.
- Also, they are highly satisfied(97.7%) with the multiple opportunities to learn and grow provided to them by the college.

Institutional Facilities and Climate

- Even if students are satisfied with regard to the library facilities(88.6%) and ICT facilities(81.8%), their response shows that there is scope for improvement when compared to other facilities provided in the college.
- The college provides good infrastructural facilities and the students are highly satisfied (90.9%) with that.
- They are of the opinion that they are fully satisfied(100%) with the sports and cultural activities provided to them in the college.
- They are satisfied(88.6%) with the general teaching learning environment in the college, but still there are some areas like library facilities and ICT facilities which need to be improved more.
- Also, it is revealed that they are highly satisfied(90.9%) with the functioning of the college office.



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