

ST. JOSEPH'S TRAINING COLLEGE, MANNANAM
ANALYSIS OF STUDENT SATISFACTION SURVEY 2018-19
Admission and Orientation

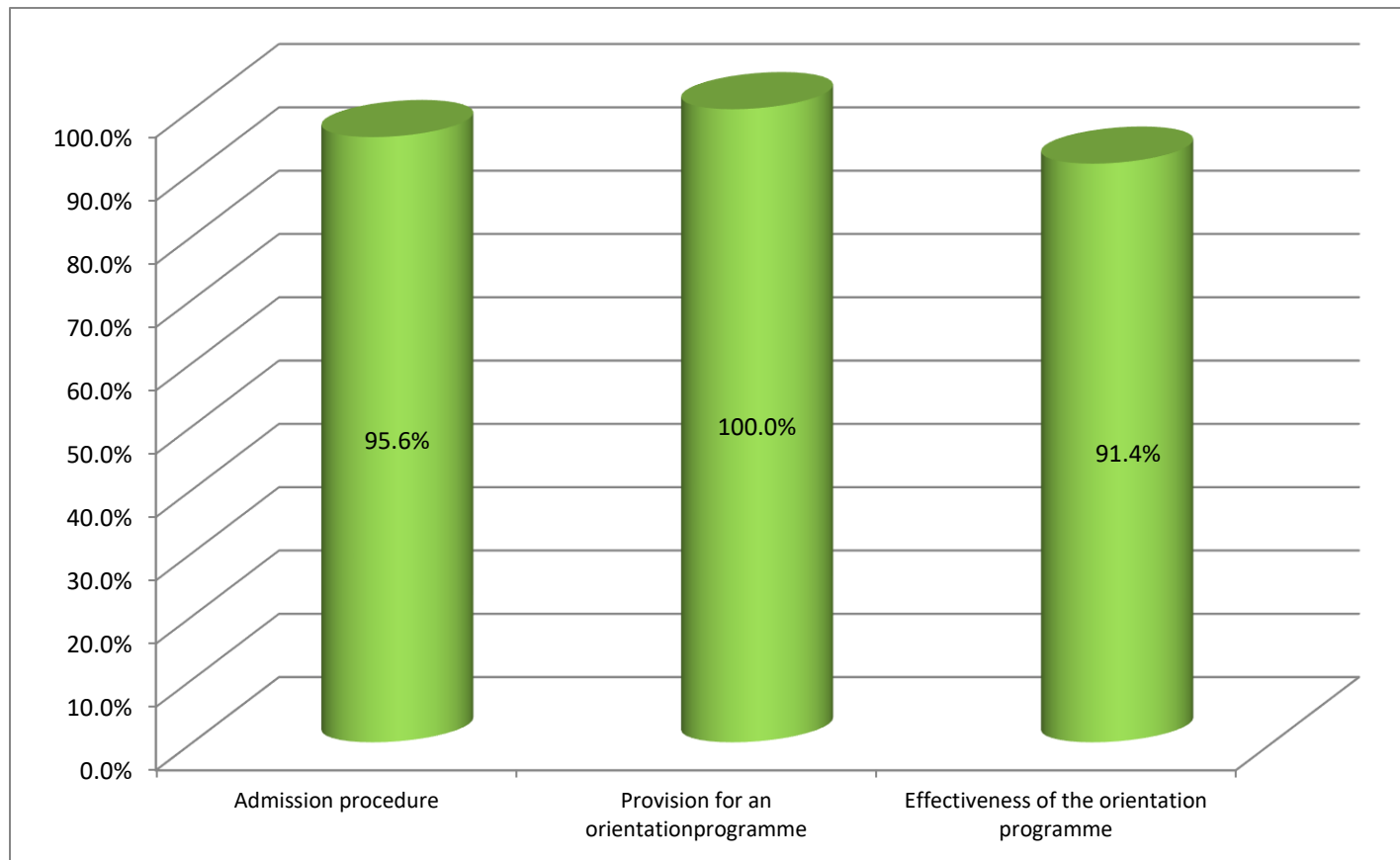


Figure 1: Percentage of student satisfaction with regard to admission and orientation provided

Teaching Learning Process

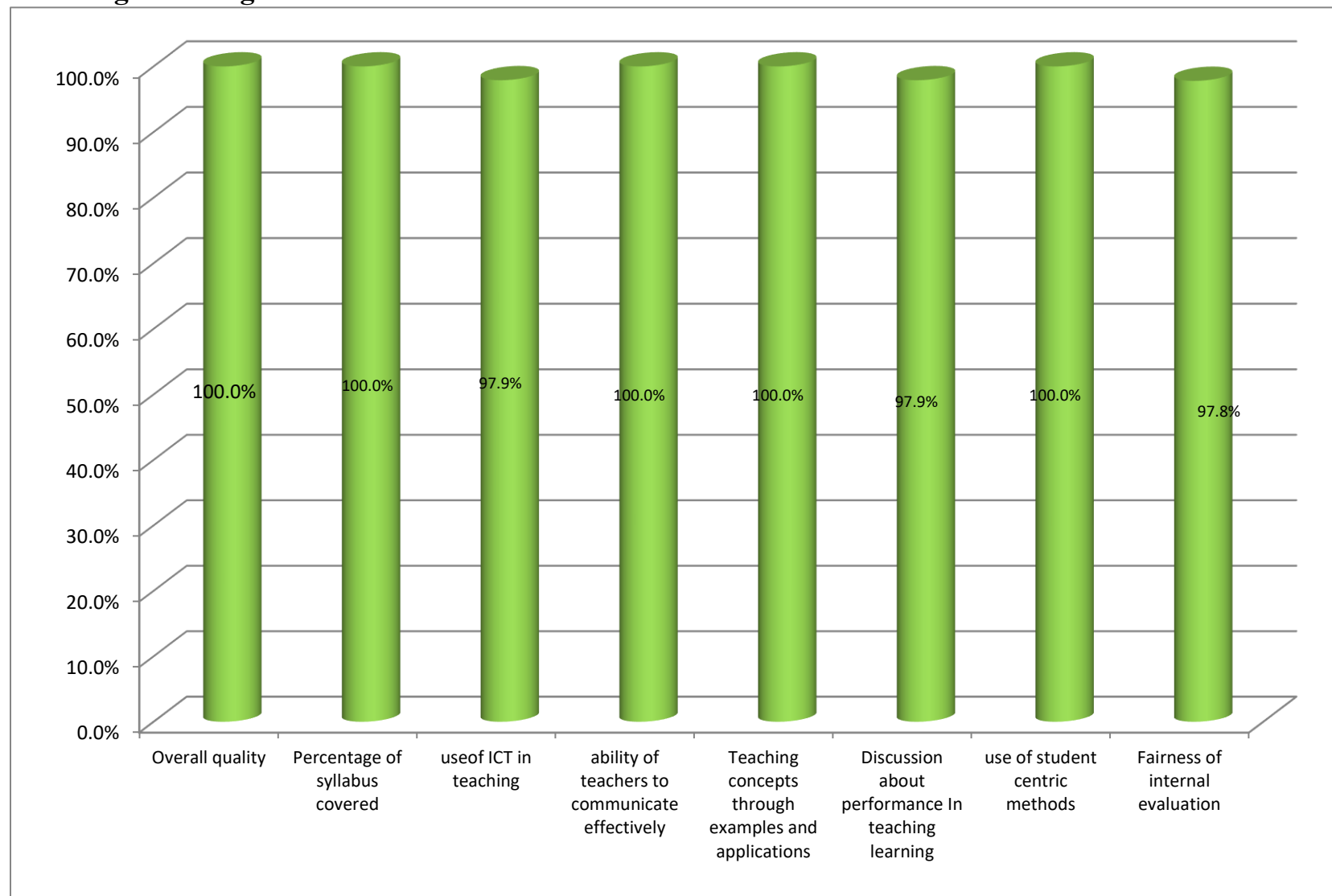


Figure 2: Percentage of student satisfaction with regard to teaching- learning process.

Student Support

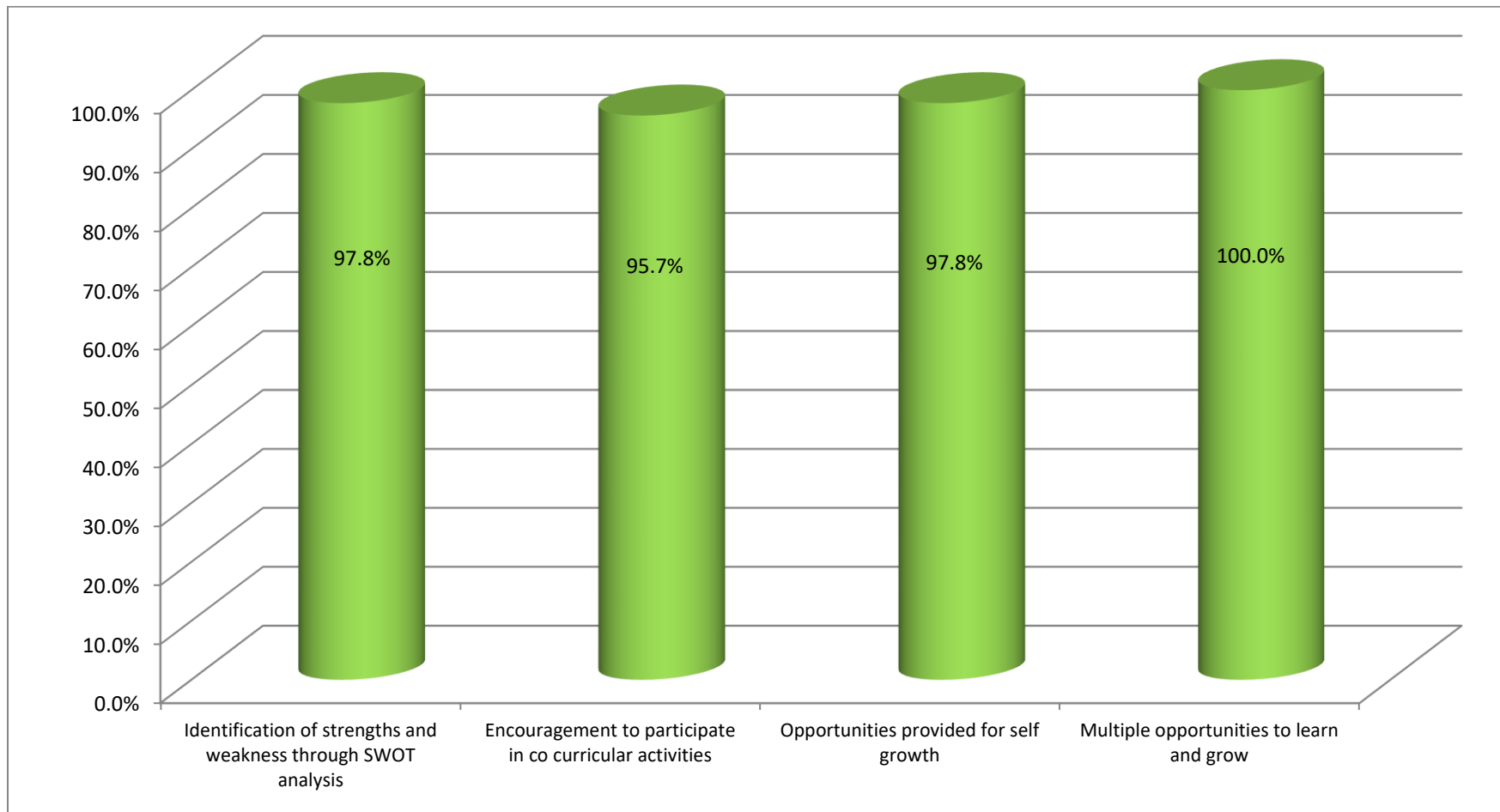


Figure 3: Percentage of student satisfaction with regard to student support.

Institutional Facilities and Climate

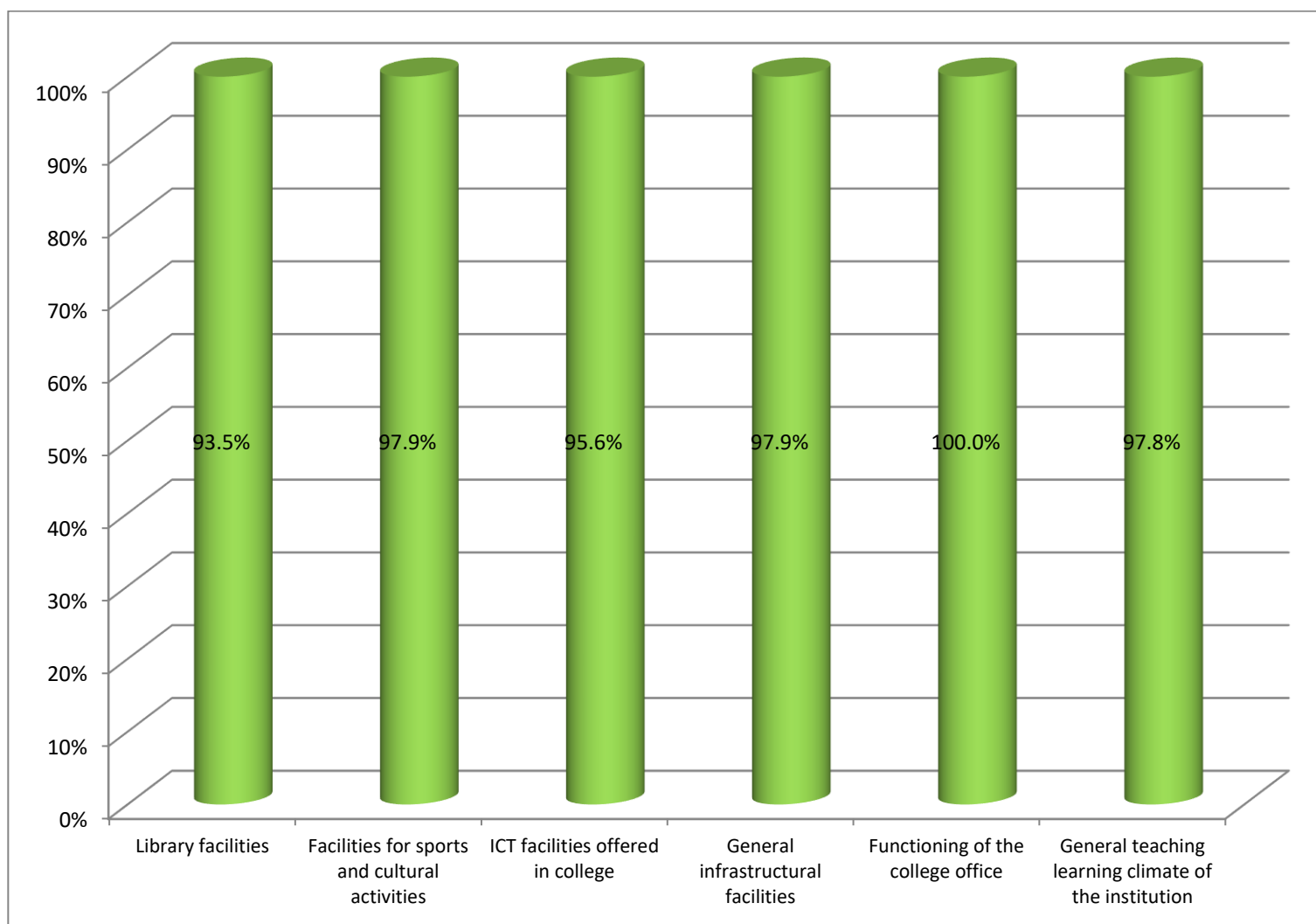


Figure 4: Percentage of student satisfaction with regard to institutional facilities and climate.

Findings and Conclusions based on Students' Satisfaction Survey 2018-19

Feedback was collected from students to know about their satisfaction regarding admission and orientation, teaching learning process, student support, institutional facilities and climate. The collected feedback was analysed and represented graphically. The analysis revealed the following things.

Admission and Orientation

- Most of the students were satisfied with the admission procedure (95.6%). Based on previous year's feedback (65.2%), the college office staff helped students to overcome the difficulties in the admission process and gave them proper guidelines regarding the procedure. This higher percentage score of satisfaction shows the effectiveness of such guidelines.
- All students (100%) have agreed regarding the provision for an orientation programme in the beginning of the academic year.
- Despite a high score regarding the effectiveness (91.4%) of orientation programme, we understand that there is room for improvement.

Teaching Learning Process

- Students are fully (100%) satisfied with the overall quality of teaching learning process.
- They are of the opinion that 100% of the syllabus is covered during the academic year.
- They are fully satisfied (100%) with the ability of teachers to communicate with them properly and highly satisfied (97.9%) with the use of ICT in teaching.
- It is revealed that the students are fully satisfied (100%) with the student-centred methods of teaching and the way of teaching through examples and illustrations.
- They also agree with high satisfaction (97.9%) that their performance was discussed with them properly.
- The feedback also reveals that the students are highly satisfied (97.8%) with the fairness of internal evaluation system of the college.

Student Support

- The feedback reveals that the strengths and weakness of students were properly identified through SWOT analysis and the students were highly satisfied (97.8%).
- It is also revealed that students were highly encouraged to participate in co curricular activities (95.7%) and they were highly satisfied (97.8%) with the opportunities like social extension activities, practice teaching, community living camp, tour etc provided to them which helped for self growth.
- Students were fully satisfied (100%) with the multiple opportunities to learn and grow provided to them by the college.

Institutional Facilities and Climate

- Regarding the library facilities though students are satisfied (93.5%), there is scope for improvement in comparison to their response regarding other facilities.
- The college provides good infrastructure facilities, ICT facilities and sports and game facilities. The satisfaction score with regard to these facilities are 97.9%, 95.6% and 97.9% respectively.
- They were fully satisfied (100%) with the functioning of college office.
- They are also highly satisfied (97.8%) with the general teaching learning environment of the college.