ST. JOSEPH'S TRAINING COLLEGE, MANNANAM ANALYSIS OF STUDENT SATISFACTION SURVEY 2017-18

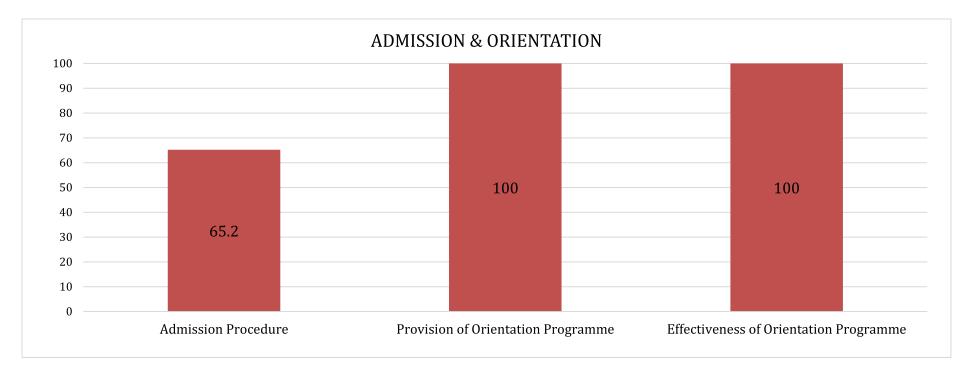


Figure 1: The percentage of student satisfaction regarding the admission and orientation provided

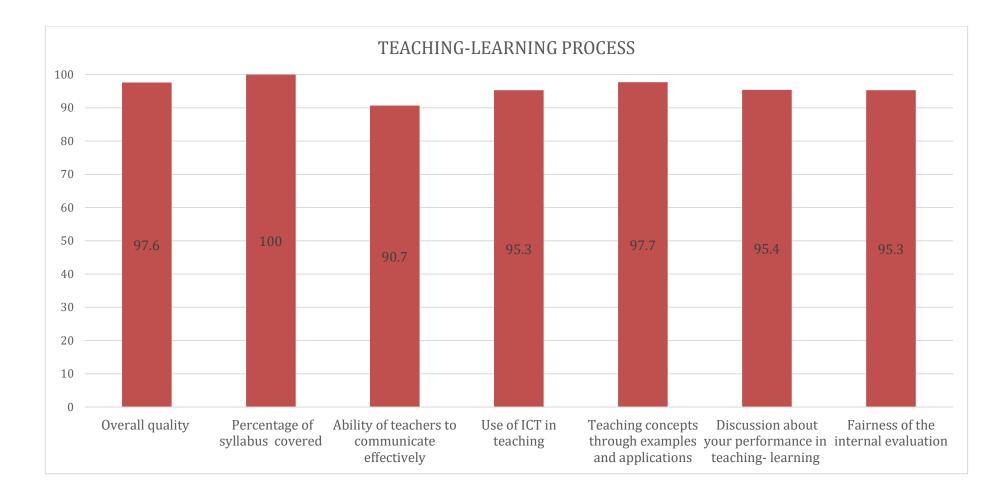


Figure 2: The percentage of student satisfaction regarding the teaching- learning process

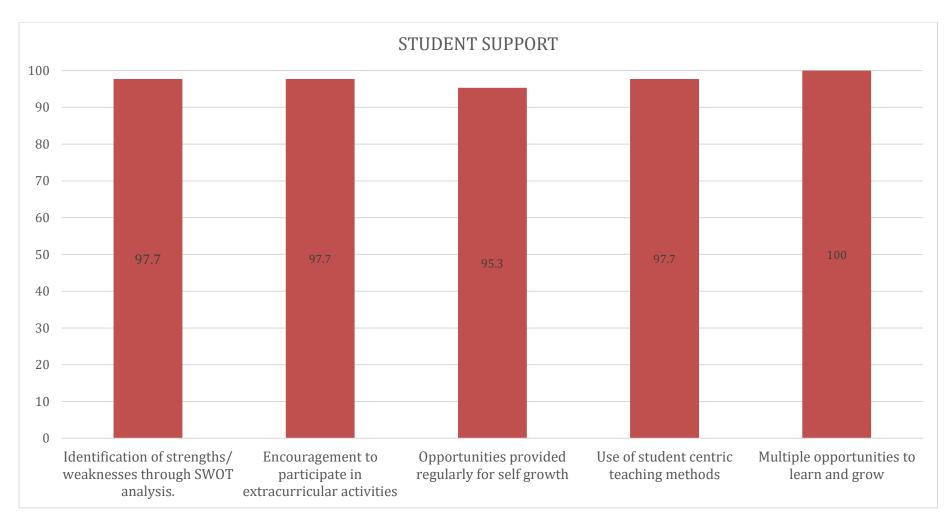


Figure 3: The percentage of student satisfaction regarding student support

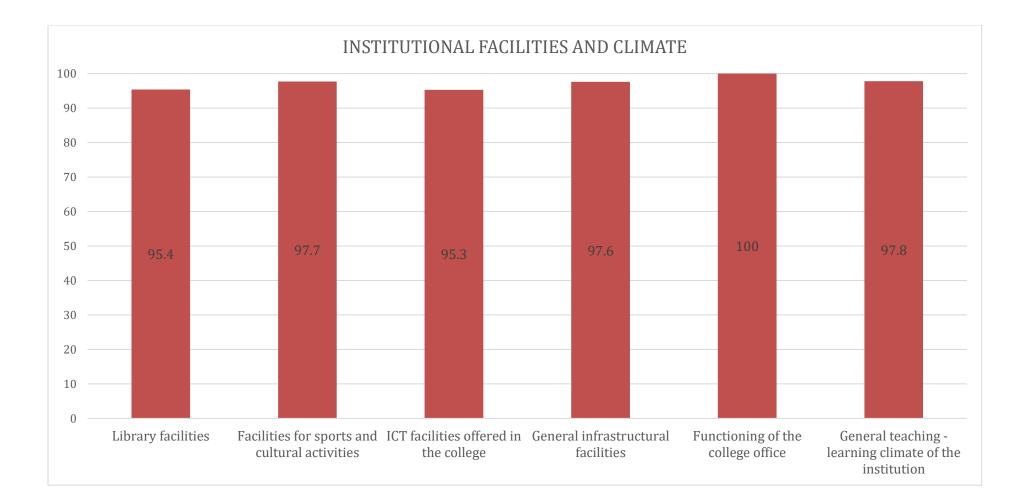


Figure 4: The percentage of student satisfaction regarding Institutional facilities and climate

Findings and conclusions based on Students' Satisfaction Survey 2017-18

The students' feedback about their satisfaction regarding admission and orientation, teaching learning process, students' support, institutional facilities and institutional climate were collected and analysed. The analysis revealed the following details.

Admission and orientation

- Most of students were satisfied with the admission procedure (65.2%). Some students expressed their discontent about the confusions caused due to the centralised allotment process followed for admission as per university and state government guidelines. We will consider this in future and will provide maximum student support in coming years.
- Students were fully satisfied (100%) with the orientation programme given in the beginning of the academic year.
- The feedback revealed that the orientation programme was 100% effective.

Teaching learning process

- Students were highly satisfied (97.6%) with the overall quality of teaching learning process.
- They confirmed that the syllabus was fully covered (100%) by all the teachers during the academic year.
- They have also highly rated the ability of teachers to communicate effectively (90.7%) and the use of ICT in teaching (95.3%).
- The feedback revealed that teachers were teaching concepts using examples and applications (97.7%) and the students' performance in teaching learning process was frequently discussed with them (95.4%).
- The high score regarding the fairness of internal evaluation system (95.3%) revealed that the college follows transparency and fairness in internal evaluation.

Student support

- The survey revealed that the institution was successful in identifying the strengths and weaknesses of the students (97.7%), encouraging them to participate in extracurricular activities (97.7%) and in providing opportunities for self-growth (95.3%) regularly.
- The students confirmed that teachers were using student centric methods of teaching (97.7%) and were fully satisfied (100%) with the multiple opportunities provided by the institution to learn and grow.

Institutional facilities and climate

- It is observed that students were highly satisfied with the library facilities (95.4%) and sports and cultural facilities (97.7%)
- The college provides good infra structural facilities and ICT facilities. Students' satisfaction regarding these are 97.6% and 95.3% respectively.

- It is also observed that students were fully satisfied (100%) with the functioning of college office.
- The overall teaching learning climate in college is highly appreciated by students (97.8%).